

starlight ortho



Troubleshooting

10.0 Problem-solving

If the equipment appears not to be working correctly, read the instructions again and then check the following table.

PROBLEM	POSSIBLE CAUSE	SOLUTION
The charging unit does not switch on (none of the LEDs will light up).	The power cable is not connected correctly.	Connect the cable both to the charging unit and to the wall socket.
	The power cable is faulty.	Replace the power cable.
	The charging unit is out of order.	Contact an authorised MECTRON technical assistance centre.
The yellow battery LED (check) of the charging unit is ON.	The contacts of the charging unit have been short-circuited.	See point "06.6".
The yellow battery LED (check) of the charging unit is ON.	Battery failed.	Contact Mectron Customer Service. See point "05.4" and "05.5".
There is no beam of light when the push button of the Starlight ortho is pressed and an acoustic signal is heard (2 beeps).	Battery dead.	Recharge the battery. See point "05.3".
An acoustic signal is heard at the end of the exposure cycle (2 beeps).	Battery low.	Recharge the battery. See point "05.2".
An acoustic signal (3 beeps) is heard during the exposure cycle and at the end of the cycle Starlight ortho will not enable any further treatment to be carried out.	The thermal protection has been activated.	It will be possible to use the equipment only after it has cooled down.
The polymerisation is insufficient.	The surface of the tip of the optical fibre is soiled.	See point "07.5".
The green battery LED does not light up when the handpiece is placed back on the charging unit.	Battery not sufficiently low.	See point 04.2 - Table 1.

Rivenditore - Reseller - Wiederverkäufer - Revendeur - Revendedor



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